

Introduction and Objectives

Nationwide Hygiene Group is committed to maintaining consistent and high-quality deliveries at all times.

The objectives of this Policy are to outline the vehicle maintenance approach, and guidelines provided to all drivers to deliver the Group's commitment.

Scope of Application

The Group will take account of this policy throughout the distribution of hygiene products.

Related Policies

Code of Conduct
Health and Safety Policy
Terms and Conditions
Sustainability Policy
Personnel Screening and Vetting Policy

Policy Guidelines

The Group's drivers are highly trained personnel with the customers' needs foremost in the Group's delivery service policy. All fleet vehicles are operated and maintained to high specification. All driver qualifications are checked prior to employment

The following are standard instructions for all our delivery drivers and will be followed at all times:

- Drivers will adhere to local site procedures, for safety and security, as required
- Drivers to report to security / goods in offices / gatehouse, for signing in
- Drivers will in all cases follow traffic, parking and speed regulations applicable in the delivery area
- Drivers will conform with all other site instructions for example relating to high visibility clothing, noise, smoking, and mobile phones
- In cases of vehicle safety issues, drivers must make the vehicles safe as far as possible and report his/her concerns to a site contact
- Drivers to affect the offloading in a safe manner
- Drivers to leave the premises in accordance with any signing out procedure

All vehicles are serviced and maintained in line with manufacturers guidelines. Records of regular maintenance are stored, and visual checks are made on the vehicle every day.

Not Controlled if Printed

The Company reserves the right to amend, change or withdraw any part of this document at any time.

Nationwide Hygiene Supplies

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			Page 2 of 2

Deliveries are minimised wherever possible, in line with our sustainability commitments.

Full details of the delivery service levels are contained in our terms and conditions.

Ownership, Approval Process, Changes and Deviations

This Policy was approved by the Board of Directors of Nationwide Hygiene Group and is reviewed annually. The policy is owned by the Chief Executive, and all updates, changes, deviations and supplements will be authorised by this role.



Darren Broad
Chief Executive Officer

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